

Intensive Care Manager

<u>Agency</u>: AVANZAR is the lead sexual assault and domestic violence agency in Atlantic County. Dream Free Program is a statewide program dedicated to eradicating human trafficking through client centered, trauma informed case management and interdisciplinary advocacy.

Title: Intensive Care Manager - Dream Free Program

Purpose: To provide coordinated, comprehensive, holistic direct services to AVANZAR clients.

Duties:

- 1) Responsible for intake assessments, development and implementation of case plan based on ongoing care management services.
- 2) Responsible for appropriate system linkages and referrals to support case plan
- 3) Responsible for monitoring and tracking service utilization
- 4) Responsible for evaluation of services and outcome measures
- 5) Responsible for providing direct client services including but not limited to case management, counseling, advocacy and group facilitation
- 6) Responsible for crisis responses
- 7) Responsible to assist in providing training to other social service organizations and the community
- 8) Responsible for on-call coverage
- 9) Responsible for collection and maintenance of client records and service data
- 10) Responsible for duties as assigned by the Supervisor & Program Director

Accountability: The Intensive Care Manager is responsible to the Supervisor & Program Director and the client population for the timely, professional, and effective performance of all job duties.

Qualification:

- 1) Bachelors Degree in social work or related field or 5 years of related field experience, master's preferred
- 2) Experience in working individually with the identified client population or experience with similar population that is transferable
- 3) Bilingual Spanish or Mandarin preferred. CADC preferred, LGBTQI knowledge preferred
- 4) Knowledge of human trafficking, domestic/interpersonal violence preferred
- 5) Ability to network with professionals within and outside of the agency on behalf of clients
- 6) Ability to communicate effectively and professionally with clients and co-workers
- 7) Valid NJ Driver's license

Please submit resume and cover letter detailing related experience to the Program Supervisor, Monica Kristen at monica@avanzarnow.org